

# COMPUTER INFORMATION TECHNOLOGY - COMPUTER SUPPORT SPECIALIST, CERTIFICATE OF ACHIEVEMENT (LEVEL I)

NMC Code 096

Business and organizations rely on technology to be successful, and they need a skilled workforce that understand how technology works. This certificate program is designed for students who wish to start their career in CIT Infrastructure. Students will have an opportunity to acquire skills in computer hardware, operating systems, and networking.

This certificate consists of 16 credits that a student could complete in a single semester. The certificate would allow a student to find entry level work as a Computer/User support specialist or technician.

This certificate program is designed to prepare students for the following internationally recognized certifications:

- Certiport Information Technology Specialist - Device Configuration and Management
- TestOut: PC Pro
- CompTIA A+® Certification
- Certiport Information Technology Specialist - Networking
- TestOut: Network Pro
- CompTIA Network+® Certification

Students completing the Computer Support Specialist Certificate may elect to continue their education and obtain a Level II Certificate.

## PROGRAM NOTE

- Students selecting this certificate program need beginning keyboarding skills.
- Completion of this certificate may lead to an Associate in General Studies (AGS) degree by taking additional courses. See an advisor for details.

## Requirements certificate requirements

Course	Title	Credits
CIT 156	CompTIA A+ Certification I	3
CIT 157	CompTIA A+ Certification II <sup>1</sup>	3
CIT 213	Networking Technologies <sup>1</sup>	4
CIT Elective: Any 3-credit CIT course		3
PHL 105	Critical Thinking	3
<b>Total Credits</b>		<b>16</b>

<sup>1</sup> Certiport Information Technology Specialist Certification Exam included.

## Course Sequence

Course	Title	Credits
<b>Year 1</b>		
<b>Fall</b>		
CIT 156	CompTIA A+ Certification I	3
CIT 157	CompTIA A+ Certification II <sup>1</sup>	3
CIT 213	Networking Technologies <sup>1</sup>	4
PHL 105	Critical Thinking	3
CIT Elective: Any 3-credit CIT course		3
<b>Credits</b>		<b>16</b>
<b>Total Credits</b>		<b>16</b>

<sup>1</sup> Certiport Information Technology Specialist certification exam included.