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COMPUTER INFORMATION TECHNOLOGY - COMPUTER SUPPORT SPECIALIST, CERTIFICATE OF ACHIEVEMENT (LEVEL II)

Course Sequence Guide

Course Year 1	Title	Credits
Fall		
CIT 156	CompTIA A+ Certification I	3
CIT 157	CompTIA A+ Certification II 1	3
CIT 213	Networking Technologies ¹	4
Any 3-credit CIT Elective Course ²		3
	Credits	13
Spring		
CIT 119	Microsoft Office - Word ⁴	3
CIT 124	Microsoft Office - PowerPoint ⁴	2
CIT 210	Microsoft Office - Excel ⁴	3
CIT 240	Network Security Management	3
BUS 155	Interpersonal Communications	3
MKT 208	Digital Marketing	2
	Credits	16
Year 2		
Fall		
CIT 211	Microsoft Power BI ¹	3
CIT 243	Cloud Technologies ¹	3
CIT 247	Windows Identity & Policy	3
PHL 105	Critical Thinking	3
	Credits	12
Spring		
CIT 292	Support Specialist Internship ³	3
	Credits	3
	Total Credits	44

Certiport Information Technology Specialist certification exam is included.

Students should see their advisor for recommendations before signing up for a course.

Students planning to take the internship class require department approval and are required to have a GPA of 3.0 in their CIT classes. It is also recommended that students have 20 credits in CIT classes and an overall GPA of 2.0. While a 3.0 GPA in CIT classes is required for this internship, an alternative, campus-based internship opportunity is available for students who do not meet this requirement.

⁴ Microsoft Office Specialist™ certification exam is included.