

SWK 211 - SOCIAL INTERVIEWING SKILLS

Course Description

Introduction to types, purposes and stages of interviewing. Basis empathy skill development will be for observation, listening, non-verbal communications, rapport building, information giving and information gathering. Beginning training in recording and documentation. Emphasis will be on self-monitoring and working with culturally diverse, oppressed or psychologically maladaptive clients. In addition, we will explore building relationships with clients that is focused on the strengths of the client. Group 2 course.

Credit Hours

3

Contact Hours

3

Lecture Hours

3

Recommended Prerequisites or Skills Competencies

SWK 121, and completion of ENG 111/11 or placement into ENG 111

General Education Outcomes supported by this course

Communications - Direct, Critical Thinking - Direct

Other college designations supported by this course

Infused: Writing Intensive

Course Learning Outcomes

Knowledge:

- Describe the various types of communication.
- Identify the stages of an effective interview process.

Application:

- Create a non-judgmental atmosphere that is client-focused.
- Assess the strengths of clients to create a service plan.

Integration:

- Apply the concepts of cultural competency when working with clients.

Human Dimension:

- Identify their own sensitive areas that may effect their ability to work with certain populations.

Caring - Civic Learning:

- Demonstrate empathy for the individual and unique needs of client populations.

Learning How to Learn:

- Collaborate to create videos demonstrating their learning as effective interviewers.