# SWK 211 - SOCIAL INTERVIEWING SKILLS

 Collaborate to create videos demonstrating their learning as effective interviewers.

## **Course Description**

Introduction to types, purposes and stages of interviewing. Basis empathy skill development will be for observation, listening, non-verbal communications, rapport building, information giving and information gathering. Beginning training in recording and documentation. Emphasis will be on self-monitoring and working with culturally diverse, oppressed or psychologically maladaptive clients. In addition, we will explore building relationships with clients that is focused on the strengths of the client. Group 2 course.

## **Credit Hours**

3

## **Contact Hours**

3

## **Lecture Hours**

3

## **Recommended Prerequisites or Skills Competencies**

SWK 121, SWK 170, completion of ENG 111/11 or placement into ENG 111

## **General Education Outcomes supported by this course**

Communications - Direct, Critical Thinking - Direct

## Other college designations supported by this course

Infused: Writing Intensive

## **Course Learning Outcomes**

## Knowledge:

- Describe the various types of communication.
- · Identify the stages of an effective interview process.

### Application:

- · Create a non-judgmental atmosphere that is client-focused.
- · Assess the strengths of clients to create a service plan.

### Integration:

 Apply the concepts of cultural competency when working with clients.

### **Human Dimension:**

 Identify their own sensitive areas that may effect their ability to work with certain populations.

#### Caring - Civic Learning:

 Demonstrate empathy for the individual and unique needs of client populations.

### Learning How to Learn: