

# SWK 211 - SOCIAL INTERVIEWING SKILLS

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- Collaborate to create videos demonstrating their learning as effective interviewers.

## Course Description

Introduction to types, purposes and stages of interviewing. Basis empathy skill development will be for observation, listening, non-verbal communications, rapport building, information giving and information gathering. Beginning training in recording and documentation. Emphasis will be on self-monitoring and working with culturally diverse, oppressed or psychologically maladaptive clients. In addition, we will explore building relationships with clients that is focused on the strengths of the client. Group 2 course.

## Credit Hours

3

## Contact Hours

3

## Lecture Hours

3

## Recommended Prerequisites or Skills Competencies

SWK 121, SWK 170, completion of ENG 111/11 or placement into ENG 111.

## General Education Outcomes supported by this course

Communications - Direct, Critical Thinking - Direct

## Other college designations supported by this course

Infused: Writing Intensive

## Course Learning Outcomes

### Knowledge:

- Describe the various types of communication.
- Identify the stages of an effective interview process.

### Application:

- Create a non-judgmental atmosphere that is client-focused.
- Assess the strengths of clients to create a service plan.

### Integration:

- Apply the concepts of cultural competency when working with clients.

### Human Dimension:

- Identify their own sensitive areas that may effect their ability to work with certain populations.

### Caring - Civic Learning:

- Demonstrate empathy for the individual and unique needs of client populations.

### Learning How to Learn: